

# Scam Marshal Newsletter

*Summer 2025*

Total Scam Marshals across the UK: 2,701



**NATIONAL  
TRADING  
STANDARDS**

Scams Team

## Welcome to your Summer Scam Marshal newsletter for 2025

In this edition, we will be covering the signs to spot for a common TV licence scam, an increase in lottery scam letters being circulated, and a fake DVLA email stating that your vehicle tax has expired. There will also be a small section on a potential new Scam Marshal Board.

### Terrible TV Licence Scams

Criminals often contact older people claiming to be from TV Licensing asking them to send money. This scam can come as a text, phone call, letter, or – most often – as a phishing email. It'll be disguised to look like it's been sent by the TV Licensing organisation. They may say you're entitled to a refund for an overpayment or warn that your licence is about to expire. They'll then ask you to respond by entering your bank details on a fake website.

The emails may use the TV Licensing logo and have other features that make them look authentic, but you should never trust them or click on any links. If you want to check the details of your TV licence, go directly to the TV Licensing website or call them on 0300 303 9691 (Monday to Friday 08:30-18:30)

### Lying Lottery Letters

The NTS Scams team have noticed an influx of more fake lottery mail being circulated to Scam Marshals. These letters are often under the name 'International FIFA World Cup Online Lottery' stating to be from the 'International Postcode Lottery Commission'. Please do look out for them, and if you receive any of these letters, send them back to us at the team using the return address below.

The letters are often very colourful to try and draw your attention once they have been opened. They include a foreign address at the top of the page, as well as a British Address in the letter's contents.

These letters ask their victims to call a telephone number and ask for a small payment to 'receive your winnings'. This is a scam, a lottery winner will never have to pay to receive their money, in any circumstances. Please do not ring the number on the letter.

**Return address: FREEPOST, NTSST, MAIL MARSHALS**